

Raza Abbas Malik

Mechatronics Engineer

Rawalpindi Punjab, Pakistan
malikrazaabbas72@gmail.com
+92 314 5327391

Summary

Over the course of Two years, I've developed my expertise in Networks, CCTV Surveillance, Access Control Systems, Video Intercom, Display Solutions. I possess skills ranging from designing to implementing and configuring these systems.

Moreover, I have a proven track record of effectively managing projects in both government and private sectors.

Experience



Pre-Sales Engineer

Sept 2025 - Present

Electronic Security Company

Electronic Security Company | National Distributor of Hikvision, Bosch, Scout & ITC

Responsibilities:

- Prepares & delivers solution-based product presentations to customers.
- Prepare BoQs for project solutions and sales team proposals.
- Deliver technical trainings on hikvision products.
- Work closely with the sales team to support them in understanding the technical aspects of the solutions.
- Manage Team to meet the expectations of clients.
- Prepare solution proposals that addresses user needs.
- Engage with clients to gather detailed requirements for the projects, including objectives, budget, and technical specifications.



Technical Support Engineer

Mar 2024 – Aug 2025

Electronic Security Company

Responsibilities:

- Diagnosing and troubleshooting hardware, networking, and software issues.
- Analyze technical issues encountered during project implementation, Complete delivery work and ensure customer satisfaction.
- Providing support and troubleshooting services either remotely or on-site as needed.
- Providing technical training and guidance to clients.
- Providing basic software training.



Mechatronics Engineer

Feb 2020 - Dec 2020

ADNOC

Worked as a mechatronics and maintenance engineer at ADNOC UAE.

Education



University of Wah Wah Engineering College

Bachelor of Science in Mechatronics Engineering

Oct 2015 - Jul 2019

Licenses & Certifications



Hikvision

HCSA-062025-0092-01-1261

Jun 2027

Skills

Surveillance & Network system design • Problem Identification • Team Building • Teamwork • Technical Support • Problem Solving • Communication • Networking • Closed-Circuit Television (CCTV)